

Pueri Expo - International Trade Fair for Baby & Childcare Products 2020 - Event postponed

Pueri Expo - International Trade Fair for Baby & Childcare Products - has been rescheduled to 4 - 7 August 2020

FAQ on Event Announcement (Updated on 23 March 2020)

GENERAL

Why have you decided to reschedule Pueri Expo - International Trade Fair for Baby & Childcare Products?

In view of the current situation, legal binding obligations and decrees based on local and international law related to the Covid-19 crisis and increasing restrictions being placed on travel and tourism, we have decided to postpone Pueri Expo - International Trade Fair for Baby & Childcare Products 2020. The safety and well-being of all our stakeholders remain of top priority to us. After a long and careful deliberation with our stakeholders, we have decided to reschedule the Pueri Expo - International Trade Fair for Baby & Childcare Products 4 - 7 August 2020

When is the new date?

Pueri Expo - International Trade Fair for Baby & Childcare Products - will be held from 4 - 7 August 2020

How do I get latest updates on the COVID-19 situation in Brazil?

The Brazilian Government is taking this very seriously and has an active surveillance and screening system for disease control.

I have more questions. Whom can I contact?

For all queries, please write to: j.tadayuki@koelnmesse.com.br.

EXHIBITOR

Are we expecting any changes to the existing contractual agreement?

The signed agreement will remain in effect, as we are simply rescheduling the event. If the exhibitor does not indicate that they are no longer interested in participating in the event, based on the new date, all the arrangements will remain in place. Revised stand confirmation will be sent in due course.

I am registered as an exhibitor. Will I be reimbursed if I choose to drop out of the event at any time?

Pueri Expo - International Trade Fair for Baby & Childcare Products representatives are in contact with all exhibitors to discuss their participation at the rescheduled dates, accordance to the relevant terms and conditions outlined in the legal binding contract.

We will work closely with you to provide a strong support network, following the rescheduling of the event. Should you require urgent assistance, please email us at j.tadayuki@koelnmesse.com.br.

I have made travel arrangement prior to the event. Will I get reimbursed for my travel / accommodation or any other expenses incurred since Pueri Expo - International Trade Fair for Baby & Childcare Products is postponed?

We advise you to contact your travel or booking agent and hotel provider immediately for information and advice corresponding to their specific cancellation & amendment policies. As travel and accommodation are not booked through the organisers nor event, we are unable to facilitate any refund or compensation for your accommodation.

For peace of mind, we recommend you take out travel insurance if you have not already done so.

What happens to the additional orders?

All additional orders will be maintained and if they have an expiration date, they will be postponed until a new rescheduling of our calendar. For more information in the future you can consult by e-mail: atendimento@koelnmesse.com.br.

What agreements are made with official service providers?

All agreements made with Official Service Providers will be kept as is in contract, but with a new planning of dates and payments. We will review all cases as soon as possible. Service Providers can contact atendimento@koelnmesse.com.br.

Statement on stand location and change of venue.

Due to the change of the Red Pavilion to Blue Pavilion, we will try to keep the closest to the previously contracted area. But all locations will be presented to exhibitors for knowledge and approval. For more information you can contact us at: j.tadayuki@koelnmesse.com.br.

VISITOR

I have pre-registered my visit to Pueri Expo - International Trade Fair for Baby & Childcare Products. Do I have to register again now that the event is re-scheduled?

No, you dont need register again in the event.

I have made travel arrangement prior to the event. Will I get reimbursed for my travel / accommodation or any other expenses incurred since Pueri Expo - International Trade Fair for Baby & Childcare Products is postponed?

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