

Pueri Expo - International Trade Fair for Baby & Childcare Products 2020 - Event postponed

Pueri Expo - International Trade Fair for Baby & Childcare Products - has been rescheduled to 22-25 April 2021

FAQ on Event Announcement (Updated on 03 June 2020)

GENERAL

Why have you decided to reschedule Pueri Expo - International Trade Fair for Baby & Childcare Products?

In view of the current situation, legal binding restrictions and obligations based on local and international law related to the Covid-19 crises and increasing restrictions being placed on travel and tourism, we have decided to postpone Pueri Expo - International Trade Fair for Baby & Childcare Products 2020. The safety and well-being of all our partner and clients remain of top priority to us. After a long and careful deliberation with our stakeholders, we have decided to reschedule the Pueri Expo - International Trade Fair for Baby & Childcare Products 22-25 April 2021

When is the new date?

Pueri Expo - International Trade Fair for Baby & Childcare Products - will be held from 22-25 April 2021

How do I get latest updates on the COVID-19 situation in Brazil?

The Brazilian Government is taking this very seriously and has an active surveillance and screening system for disease control.

For more information you can visit:

<https://coronavirus.saude.gov.br/>

<https://www.saopaulo.sp.gov.br/coronavirus/>

<http://www.capital.sp.gov.br/>

I have more questions. Whom can I contact?

For all queries, please write to j.tadayuki@koelnmesse.com.br

EXHIBITOR

Are we expecting any changes to the existing contractual agreement?

The signed agreement will remain in effect, as we are simply rescheduling the event, according to legal provisions (art. 2, I, of the Provisional Measure 948/2020). Revised stand confirmation will be sent in due course.

I have made travel arrangement prior to the event. Will I get reimbursed for my travel / accommodation or any other expenses incurred since Pueri Expo - International Trade Fair for Baby & Childcare Products is postponed?

We advise you to contact your travel or booking agent and hotel provider immediately for information and advice corresponding to their specific cancellation & amendment policies. As travel and accommodation are not booked through the organisers nor event, we are unable to facilitate any refund or compensation for your accommodation.

For peace of mind, we recommend you take out travel insurance if you have not already done so.

What happens to the additional orders?

All additional orders will be maintained and if they have an expiration date, they will be postponed until a new rescheduling of our calendar. For more information in the future you can consult by e-mail: atendimento@koelnmesse.com.br

What agreements are made with official service providers?

All agreements made with Official Service Providers will be kept as is in contract, but with a new planning of dates and payments. We will review all cases as soon as possible. **Service Providers can contact atendimento@koelnmesse.com.br.**

Statement on stand location and change of venue.

Due to the postponement to 2021, the Red Pavilion will be the venue again. We will try to maintain the closest layout according to the previously contracted area. All new locations will be presented to exhibitors for their knowledge and approval. For further information you can contact us at: j.tadayuki@koelnmesse.com.br

Pending instalments / Cancellations.

The existing contracts with exhibitors will therefore remain in force for the new fair date.

If there is still a difference of the total participation of the contract, the payment must be made by April 2nd, 2021. If the exhibitor wishes to cancel the contract for participation in 2021, the contractual clauses shall apply.

VISITOR

I have pre-registered my visit to Pueri Expo - International Trade Fair for Baby & Childcare Products. Do I have to register again now that the event is re-scheduled?

No, you don't need register again in the event.

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